

Real-Time SAP Insight, Zero Downtime:

Coop Group's Journey to SAP Operational Excellence

Coop Group, one of Europe's leading retail and wholesale organizations, was facing the complexity of a major SAP HANA migration. With over 83 systems running across 126 servers and a lean team of SAP administrators, Coop needed a way to manage critical SAP operations while scaling and staying compliant in a hybrid environment. They chose Avantra, the intelligent observability and automation platform purpose-built for SAP landscapes.

“The migration to HANA was easier thanks to Avantra.”

— Rochus Tresch
Coop Group

THE CHALLENGE

Fighting the Battle for Control

Coop's SAP Basis team was under pressure from all sides:

- Complex ALM demands during a full SAP HANA migration
- Manual configuration efforts across a sprawling SAP ecosystem
- Legacy monitoring tools and inconsistent alerts
- Compliance and change tracking gaps threatening agility

As expectations and complexity grew, the team lacked the visibility and automation needed to confidently run and transform their operations.

Coop needed centralized SAP monitoring and real-time observability that would scale with their future ambitions.

THE SOLUTION

SAP Observability and Automation in One Platform

With Avantra, Coop gained a new level of control:

Key capabilities included:

- Server and profile parameter comparisons—critical during SAP HANA system validation
- Custom monitoring checks across HANA and legacy systems
- Change management compliance, with real-time alerts on unauthorized changes
- Out-of-the-box and custom automation that adapted quickly to Coop's evolving environment

Even during SAP system downtime, Coop used Avantra to monitor both source and target environments.

THE IMPACT

Observe in Real Time, Optimize in No Time

Avantra helped Coop shift from reactive support to proactive, intelligent SAP operations:

- › **Reduced time to onboard new systems —from days to minutes**
- › **Actionable dashboards and intelligent alerting, reducing noise and improving response time**
- › **Full ALM documentation with audit-ready logs and SLA reporting**
- › **Basis team empowerment —with automation freeing them to focus on strategic projects**

Coop's admins now identify, respond, and resolve issues in real time, while onboarding new systems with just a few clicks.

AT A GLANCE



The Challenge

- SAP ALM complexity during HANA Migration
- Inconsistent monitoring and alerting
- Limited visibility across a hybrid SAP landscape
- Risk-prone manual operations

Benefits with Avantra

- Real-time SAP observability and alerting
- Faster HANA migration readiness
- Centralized monitoring
- Proactive failure detection and policy enforcement
- Fully auditable, automated reporting

“Avantra gives us useful insights evening during SAP downtime”

— Rochus Tresch
Coop Group

THE TAKEAWAY

From Migration Support to Operational Mastery

What started as a search for a more reliable SAP Basis tool became a transformation of Coop's entire SAP operations strategy. Avantra's native, out-of-the-box checks, combined with roughly 30 custom ones, gave

Coop's Basis admins the power to observe what really matters. This combined with intelligent alerting and escalation meant that issues were never left unaddressed. Avantra delivered observability, compliance, and innovation — without the heavy overhead.



Now you're *really* running.

Get started with Avantra and take control of your Cloud ERP journey.

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