Real-Time SAP Insight, Zero Downtime:

Coop Group's Journey to
SAP Operational Excellence

Regaining Control During SAP HANA Migration with End-to-End Monitoring

Coop Group, one of Europe's leading retail and wholesale organizations, was facing the complexity of a major SAP HANA migration. With over 83 systems running across 126 servers and a lean team of SAP administrators, Coop needed a way to manage critical SAP operations while scaling and staying compliant in a hybrid environment.

They chose **Avantra**, the intelligent observability and automation platform purpose-built for SAP landscapes.

The Challenge: Fighting the Battle for Control

Coop's SAP Basis team was under pressure from all sides:

- Complex ALM demands during a full SAP HANA migration
- Manual configuration efforts across a sprawling SAP ecosystem
- Legacy monitoring tools and inconsistent alerts
- Compliance and change tracking gaps threatening agility

As expectations and complexity grew, the team lacked the visibility and automation needed to confidently run and transform their operations. Coop needed centralized **SAP monitoring** and **real-time observability** that would scale with their future ambitions.

The Solution: SAP Observability and Automation in One Platform

With Avantra, Coop gained a new level of control:

- **Server and profile parameter comparisons**—critical during SAP HANA system validation
- **Custom monitoring checks across** HANA and legacy systems
- **Change management compliance**, with real-time alerts on unauthorized changes
- **Out-of-the-box and custom automation** that adapted quickly to Coop's evolving environment

Even during SAP system downtime, Coop used Avantra to monitor both source and target environments. This helped mitigate risk during transition phases and enabled faster decision-making.

"The migration to HANA was easier thanks to Avantra."
— Rochus Tresch, Coop Group

The Impact: Observe in Real Time, Optimize in No Time

Avantra helped Coop shift from reactive support to proactive, intelligent SAP operations:

- **Reduced time to onboard new systems** —from days to minutes
- **End-to-end monitoring across 120+ SAP HANA systems**
- **Actionable dashboards and intelligent alerting** reducing noise and improving response time
- **Full ALM documentation** with audit-ready logs and SLA reporting
- **Basis team empowerment** —with automation freeing them to focus on strategic projects

Coop's admins now identify, respond, and resolve issues in real time, while onboarding new systems with just a few clicks.

The Takeaway: From Migration Support to Operational Mastery

What started as a search for a more reliable SAP Basis tool became a transformation of Coop's entire SAP operations strategy. Avantra's native, out-of-the-box checks, combined with roughly 30 custom ones, gave Coop's Basis admins the power to observe what really matters. This combined with intelligent alerting and escalation meant that issues were never left unaddressed. Avantra delivered observability, compliance, and innovation — without the heavy overhead.

"Avantra gives us useful insights even during SAP downtime."
— Rochus Tresch, Coop Group

At a Glance

Challenges

- **SAP ALM complexity** during HANA Migration
- **Inconsistent monitoring** and alerting
- **Limited visibility** across a hybrid SAP landscape
- **Risk-prone** manual operations

Benefits with Avantra

- **Real-time SAP observability** and alerting
- Faster HANA migration readiness
- **Centralized monitoring** of 120+ SAP systems
- **Proactive failure detection** and policy enforcement
- Fully auditable, automated reporting

Now you're *really* running.™

Want to see how Avantra can transform your SAP operations? Book a demo.

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