



Paz Oil Company Ltd. (TASE: PZOL) is an Israeli-based billion-dollar company that supplies one-third of Israel's fuel products. Its customer base is high-profile and includes the Israel Defense Force, major airlines and private companies.

With a network of hundreds of retail filling stations, store chains, Yellow app and eCommerce site

yellow.co.il, Paz Oil relies on SAP to ensure that its multiple operations run seamlessly.

For Paz, system failures could affect gas distribution, manufacturing, physical stations and eCommerce operations. As a key global player, repercussions like these have to be averted.

Paz needed an SAP management solution they could rely on.

How were operations run before Avantra?

Paz Oil had been using Solution Manager and another third-party software company to monitor SAP. This ad-hoc approach was over complicated and involved a lot of unnecessary manual work. Costly trial and error, false positives and tedious re-configurations left system security vulnerabilities.

How did Avantra improve SAP operations?

Seamless Installation

Introducing yet another solution to an already complex SAP landscape is not always appealing. There is a chance it might cause yet another complication and disrupt business. Not with Avantra. Within half a day Paz's systems were up and running smoothly on Avantra.

Overview

Challenges:

- Need for 24/7 automated monitoring
- Mission-critical SAP system
- Strict compliance requirements
- Existing solutions were hard to manage and configure

Solution:

- Complete SAP landscape automation
- Eliminate manual effort and repetitive tasks
- Go from reactive to proactive

Value:

- Same day set-up
- Rest assured no repeat errors
- Saves time and resources
- Accurate resource planning
- Flags up security issues, fast



“The same effort that took us months with the other systems. Within that week, we had no false positives, it was all very stable. It just worked beautifully.”

Yohai Rosenbaum,
Infrastructure and Information
Security Division Manager.



“ For months the team tried making these solutions work and it failed. ”

Yohai Rosenbaum,
Infrastructure and Information
Security Division Manager.

Quicker Response

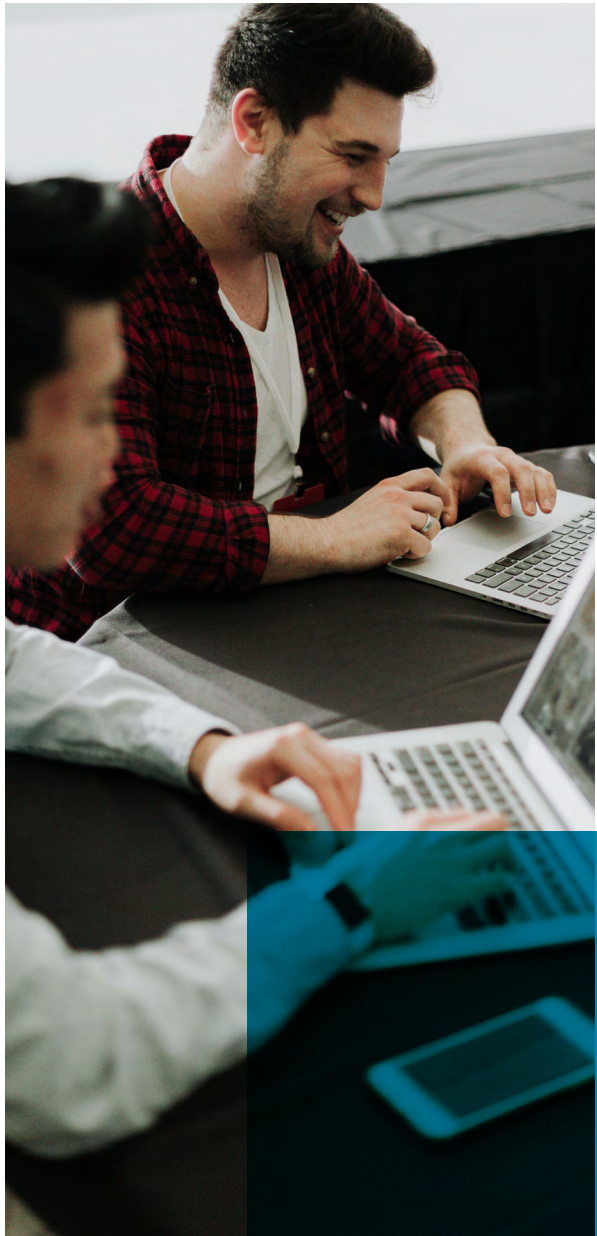
Following an SAP system error, Paz experienced a highly problematic compliance-impacting failure. Every minute of downtime like this can cause big disruptions to supply chains. Fortunately, when this mission-critical file went missing, the team could rely on Avantra to create and run a quick custom check, alert the right people and get things sorted, fast.

“ It’s clear this is a system that was built for SAP by SAP professionals. ”

Yohai Rosenbaum,
Infrastructure and Information
Security Division Manager.

Stronger System Security

Avantra’s automated, real-time security discovered the use of default passwords in some of Paz’s clients, leaving them open to massive security threats. Fortunately, Avantra’s immediate configuration change feedback had them covered and immediately flagged the vulnerability.



Improved Planning

Without clear insights into resources, Paz’s Basis teams were kept in reactive mode, constantly fixing systems that had slowed down or halted. Avantra put an end to that. Predictive analysis of Paz’s past resource utilization offers accurate forecasting, letting Paz know what it needs, before it needs it. Within just a few months, Avantra had paid for itself allowing staff to focus on the more important tasks and innovation.

“ Avantra always has your back and someone will always be there to provide you a solution. It is a support level I have never seen with another product. ”

Yohai Rosenbaum,
Infrastructure and Information
Security Division Manager.

